

# Accredited Registers



Providing reassurance on the unregulated workforce  
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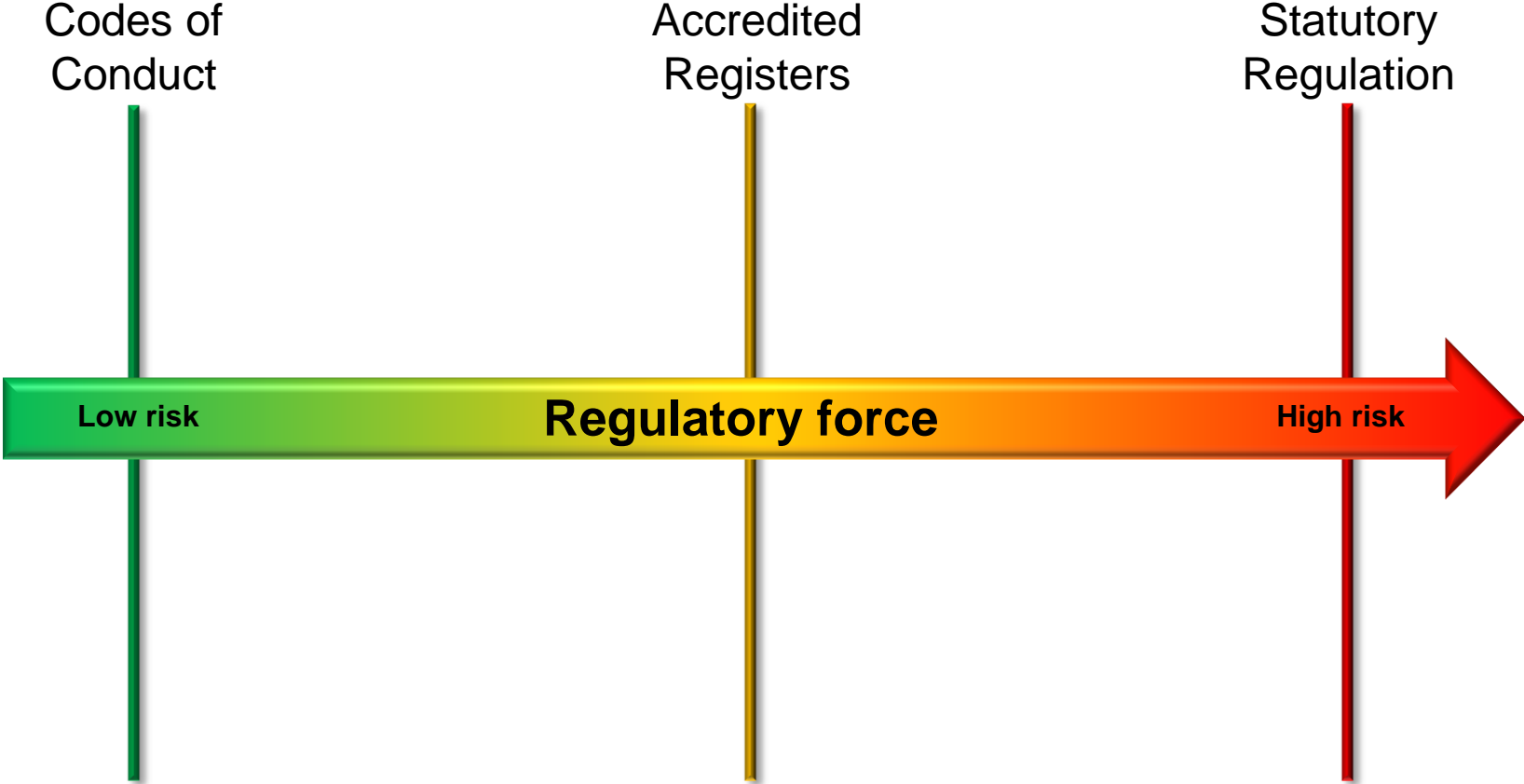


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# The Professional Standards Authority for Health and Social Care

- Oversee the work of 9 statutory regulators (e.g. GMC, NMC, HCPC)
  - Annual performance review of regulators
  - Reviewing final fitness to practise decisions
  - Auditing the early stages of fitness to practise
- Providing advice on policy and good practice
- Promoting right-touch regulation
- Conducting special investigations and reviews, including international
- Accredit voluntary registers and review their compliance annually

# A Continuum of Assurance



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# What is the Accredited Registers Programme?

- The Government asked the Professional Standards Authority to establish the programme to provide peace of mind for people looking for health or care services.
- The programme was introduced in December 2012, and the first organisations were accredited in 2013.
- The Accredited Register's quality mark can be used by registers and registrants.

# Confidence, choice, quality and protection



professional<sup>TM</sup>  
standards  
authority

accredited register

# What does the Authority look at before it accredits a register?

- Hold a voluntary register of health and care practitioners
- Be committed to protecting the public
- Understand, monitor and control risks
- Be financially sound
- Inspire public confidence
- Develop the knowledge base for work area
- Provide strong and effective governance
- Set good standards for practitioners on the register
- Ensure appropriate education and training for practitioners
- Run register well
- Manage complaints fairly and effectively

# The Assessment Process

- Self assessment – submission of application form and payment of fee
- 4 stage process:
  - documentary review and Share Your Experience
  - face-to-face evidence gathering (site visit, interviews, observations)
  - panel review
  - communications passport
- Annual review of accreditation – submission of changes during the year, Share Your Experience and payment of fee

# Accredited Registers

- So far, 24 registers have been accredited under the programme
- The registers cover 54 occupations and nearly 80,000 registrants
  - CAM therapies e.g. acupuncture, hypnotherapy, massage therapy
  - Counselling and psychotherapy
  - Sports rehabilitation
  - Foot health practitioners
  - Non-surgical cosmetic practitioners
- Majority work in private practice but some work in the NHS, e.g. healthcare scientists



# Value for accredited registers

- External audit – review of processes, procedures
- Increasing recognition of accredited register status by stakeholders (GPs, CCGs, employers)
- Collaboration with other registers and the Authority – communications, project work

# Value for practitioners

- Government-backed initiative assuring the public that practitioners are registered
- Practitioners can display our Quality Mark to give clients reassurance
- Recognised by NHS employers, commissioners and the public
- A community of practitioners committed to high standards

# Value for the public

- Provides the public with clear and accurate information to help them choose a practitioner – [checkapractitioner.co.uk](http://checkapractitioner.co.uk)
- We make sure Accredited Registers handle complaints fairly and robustly
- If a practitioner is struck off they are unable to join another accredited register, so the public can avoid poor practice
- All practitioners are required to have indemnity insurance

# Who is accredited?



# Accredited registers in Scotland

- COSCA
- Majority UK-wide
- Raising awareness
- Coverage

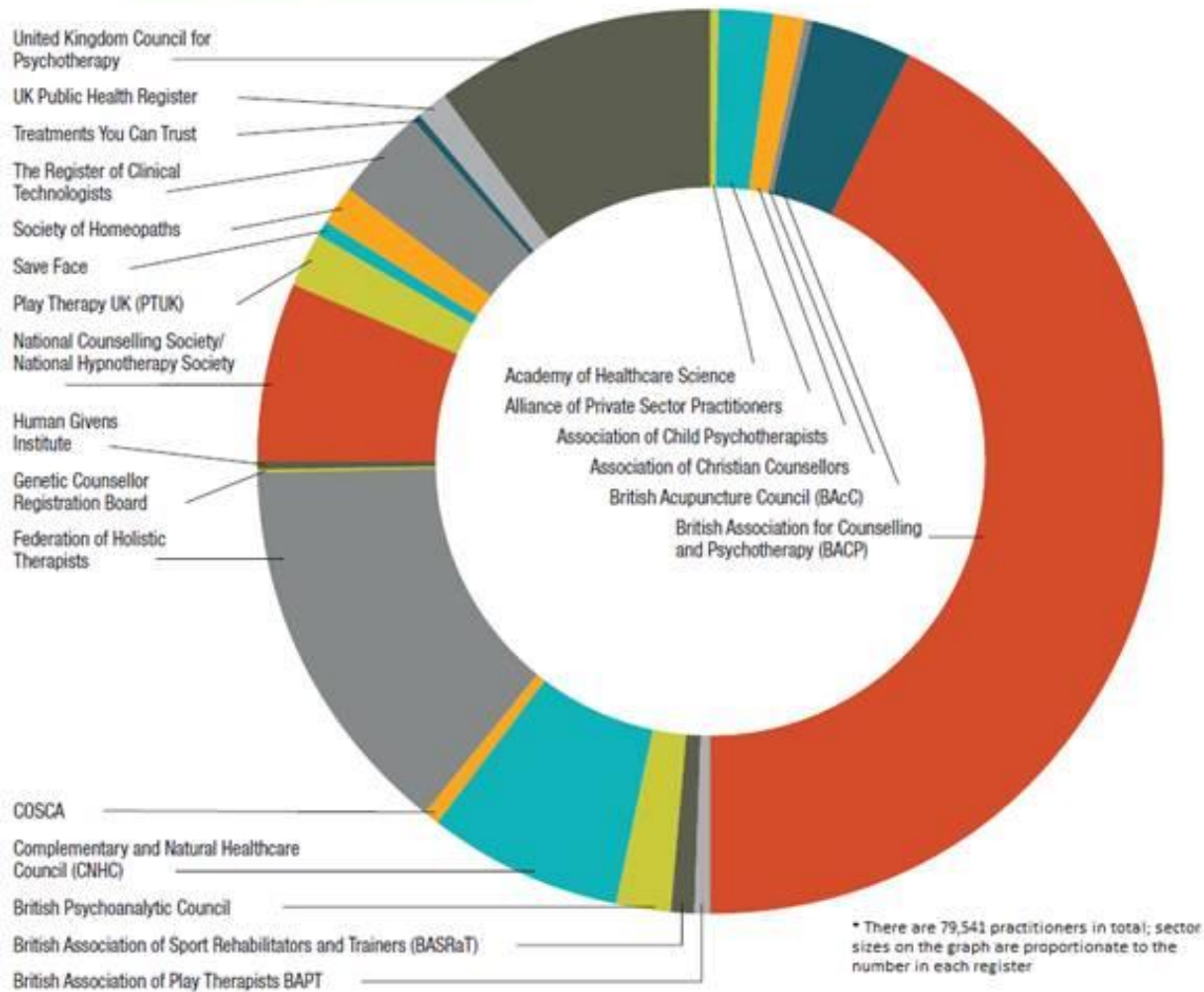


# Current work

- Untapped Resources: Accredited Registers in the Wider Workforce
- Awareness campaigns – non-surgical cosmetic, foot health
- [www.checkapractitioner.com](http://www.checkapractitioner.com)
- Review of process
- Review of fee model

# Untapped resources

Accredited Registered Workforce by register \*



# Cosmetic practise

## 8 Things To Check Before Having Lip Fillers



**Hyaluronic acid (HA) is a substance injected into lips to make them look plumper and fuller. But if the person holding the needle isn't a trained clinician, you could end up scarred for life.**

Over the past couple of years, doctors and campaigners have reported an increase in 'bogus' nurses and amateur beauticians performing unsafe treatments from their kitchen or lounge. As a result, they say more patients are suffering from parts of their lips becoming lumpy or disproportionate in size, infections, ulceration or necrosis (when the lip tissue dies and goes black).

Anyone can buy hyaluronic acid gel and inject it into someone's lips. This is because there are no laws in the UK that regulate people who carry out non-surgical cosmetic procedures, such as lip fillers. The Professional Standards Authority runs a Government-backed programme called Accredited Registers which lists professionals you can trust to treat you safely. [Search for Practitioners >](#)

### 8 ways to be sure you're in safe hands:

#### 1: Choose a safe clinician



We suggest you always choose a safe practitioner from one of our **Accredited Registers**.

#### 2: Have a consultation



Professionals should ask for your age, full medical history and discuss all risks before agreeing an injection.

#### 3: Take your time



Don't let anyone pressure you into having lip fillers done there and then. You need time before making a decision.

**Download and keep our advice for safer lip fillers**

Remember, no treatment is ever completely risk-free. But following this checklist should ensure your treatment is administered by a registered practitioner in a clinical environment.



**Download our 8-point safety checklist**

**Download**



# Cosmetic practise

## 4: Before & after photos



Ask for copies of before and after photographs. It's a good idea to have photos of you smiling and frowning, too.

## 5: Take notes



Note down which hyaluronic acid product is being used for your lip fillers as well as the clinician's name.

## 6: See the packaging



Ask the person giving you lip fillers to show you the hyaluronic acid in its unopened packaging, before injection.

## 7: Book a follow up



There should be no problems in booking a follow up and asking about treatment of any complications, if they occur.

## 8: Keep it clinical



Never agree to have lip fillers done at homes, at 'parties' or exhibitions, or in places that aren't clean & clinical.

Find a safe practitioner near you today by checking these Accredited Registers

### Save Face

Save Face operates a register for doctors, nurses and dentists who provide non-surgical cosmetic treatments. They work in clinics that have been inspected and verified to meet Save Face's standards.



[Check Practitioners](#)

### Treatments You Can Trust

Treatments You Can Trust operates a register for appropriately trained doctors, dentists and registered nurses who provide injectable cosmetic treatments. They work in clinics that have been inspected and verified to meet Treatments You Can Trust standards.



[Check Practitioners](#)

# Checkapractitioner.com

## Check a practitioner in 3 simple steps

1

Who do you want to check?

2

Choose a register

3

Search for your practitioner

1 I want a...

select practitioner



Find



# Process and fee model updates

- Update annual review process – increase proportionality
- Update and clarify guidance
- Highlight achievements by registers
- Monitor impact of changes
- Fee model consultation

# Future of the programme

- Forefront of risk-based, proportionate assurance
- Growth
- Self-sustainability
- Evaluation of benefits
- Raising awareness



# More information

- [www.professionalstandards.org.uk](http://www.professionalstandards.org.uk)
- [www.checkapractitioner.com](http://www.checkapractitioner.com)
- Email: [graham.mockler@professionalstandards.org.uk](mailto:graham.mockler@professionalstandards.org.uk)
- Tel: 020 7389 8037
- Twitter: @prof\_standards
- Facebook: Professional Standards Authority