Scottish Government Health Directorates in full partnership with the UK health professions regulators



Murrayfield Stadium, Roseburn Street, Edinburgh 25 & 26 October 2011

Day 1 Tuesday 25 October 2011



08.30

09.30 **Opening Address**

Chair: Mr Tony Finn, Chief Executive, General Teaching Council for Scotland

Current Issues For Scotland

09.40 **Keynote Speech**

Nicola Sturgeon, Deputy First Minister and Cabinet Secretary for Health, Wellbeing and Cities Strategy

10.00 **Setting the Context**

Ros Moore, Chief Nursing Officer, The Scottish Government Sir Harry Burns, Chief Medical Officer, The Scottish Government

Patients & The Public

10.20 Improving what Matters to People

Carol Sinclair, Programme Director, Better Together Programme, Patient Experience, The Scottish Government

10.40 Prevention and Cure – Using Complaints for Improvement

Jim Martin, Scottish Public Services Ombudsman

11.00 Coffee, Networking and Exhibition Stands

11.30 **Public Involvement in the NHS**

Richard Norris, Director, Scottish Health Council, Healthcare Improvement Scotland

11.45 **Equality, Human Rights and the NHS**

Chris Oswald, Head of Policy and Parliamentary Affairs, Equality and **Human Rights Commission**

12.00 **Questions for the Panel**

Chair: Mr Tony Finn

Sir Harry Burns, Ros Moore, Carol Sinclair, Jim Martin, Richard Norris and Chris Oswald

Lunch 12.30

Dental

Exhibition Stands

- General Dental Council
- General Medical Council
- Nursing & Midwifery Council
- General Pharmaceutical Council
- Health Professions Council
- **General Osteopathic** Council

- Citizens Advice Scotland
- **Territorial Army**
- Group

















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13.30 **Welcome Back**

Chair: Mr Tony Finn, Chief Executive, General Teaching Council for Scotland

Protecting People Through Regulation

13.35 The Dynamic and Changing Face of Professional Regulation:

UK Command Paper – Enabling Excellence

- 1. General Overview of Command Paper Evlynne Gilvarry, Chief Executive, General Dental Council
- 2. What this means for professions seeking future regulation Marc Seale, Chief Executive, Health Professions Council
- 3. What it means for Revalidation of Doctors Paul Philip, Deputy Chief Executive and Director of Standards and Fitness to Practise, General Medical Council
- 4. Working with the Devolved Administrations Cathy Cairns, Assistant Director, Nursing and Midwifery Council
- 5. Fitness to Practise Duncan Rudkin, Chief Executive, General Pharmaceutical Council

14.55 **Questions for the Panel**

Chair: Mr Tony Finn

Evlynne Gilvarry, Marc Seale, Paul Philip, Cathy Cairns, Duncan Rudkin and Pat O'Connor

15.25 **Coffee and Networking**

15.40 Healthcare Improvement Scotland - the new Health Systems Scrutiny Model

Pat O'Connor, Deputy Chief Executive, Healthcare Improvement Scotland

16.00 Speakers' Corner

- General Optical Council Preparing for the Law Commission Review; a new phase in public protection Samantha Peters, Chief Executive
- General Chiropractic Council Involving Patients in the Recognition of Chiropractic Degree Roger Creedon, GCC Lay Council Member
- General Osteopathic Council Patient Expectations (University of Brighton study) Brigid Tucker, Head of Policy and Communications, GOsC
- Kathleen Preston, Head of NHS and Health Professions, Scottish Government Legal Directorate Patient Rights Act

Chair's closing remarks: Mr Tony Finn, Chief Executive, General Teaching Council for Scotland 16.45



















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Day 2 Wednesday 26th October 2011



08.30 Registration, Breakfast Pastries and Networking

09.30 Opening Address

Chair: Jane Irvine, Chair, Scottish Legal Complaints Commission

09.40 What is Professionalism and Why is it Important?

Ros Moore, Chief Nursing Officer, The Scottish Government

10.00 Professionalism – you'll know it when you see it

Margaret Johnstone, member of the public

Annette Mohadeb, Senior Charge Nurse, Ellen's Glen House, NHS Lothian

Communicating Professionalism

10.20 Is Professionalism Nature or Nurture?

Professor John McLachlan, Associate Dean of Undergraduate Medicine, Durham University

Facilitating Professionalism

10.45 A Conspiracy by the Laity? The Role of Regulation and Codes of Conduct

Dr Anna van der Gaag, Chair, Health Professions Council

11.10 Coffee, Networking and Exhibition Stands

Facilitating Professionalism

11.30 Promoting Professionalism through CEL 23 (2010): Healthcare Support Workers in NHS Scotland – mandatory standards and codes

> David Forbes, SWAG and Professionalism Workstream member Debbie Donald, Action Officers' Network for implementation of CEL 23 (2010)

Exhibition Stands

- General Dental Council
- General Medical Council
- Nursing & Midwifery Council
- General Pharmaceutical Council
- Health Professions Council
- General Osteopathic Council
- Scottish Independent Hospitals Association
- Healthcare Improvement Scotland
- NHS Education for Scotland
- Citizens Advice Scotland
- Territorial Army
- The Knowledge Services Group



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11.55 Implications for Education, Training and Workplace Learning

Dr Stephen Smith, Lead Nurse, Compassionate Care Programme, Edinburgh Napier University/NHS Lothian

12.20 Questions for the Panel

Chair: Jane Irvine

Ros Moore, Margaret Johnstone, Annette Mohadeb, John McLachlan, Anna van der Gaag, Stephen Smith, Debbie Donald and David Forbes

12.40 Lunch, Networking and Exhibition Stands

13.30 Recognising Professionalism in Practice

Audrey Cowie, Expert Adviser to the Professionalism Workstream

Measuring Professionalism

13.50 How could we measure Professionalism in Scotland? – Interactive Session

Dr Douglas Murphy, Senior Clinical Research Fellow, University of Dundee

15.30 Final questions from delegates

15.40 Chair's closing remarks: Jane Irvine, Chair, Scottish Legal Complaints Commission